

Business challenge

Microsoft® HoloLens® 2 is the ultimate mixed reality device that provides a comfortable and immersive experience. But any new technology brings with it a learning curve that can lengthen time to value and stifle widespread adoption goals.

Our solution

Drive innovation using the ultimate mixed reality device from Microsoft, with all the support you need from Insight to accelerate adoption and work smarter, faster. We provide the structure and expertise to help you solidify use cases, quickly understand the capabilities of HoloLens 2 and put them to use for your business.

Services include:

Dynamics 365 Remote Assist training

Empower technicians to collaborate more efficiently by working together from different locations with Dynamic 365® Remote Assist on HoloLens, Android or iOS® devices. This service is enabled by Microsoft Teams®, OneDrive® and Dynamics 365.

Dynamics 365 Guides training

Let operators learn during the flow of work by providing holographic instructions when and where they're needed. Instruction cards are visually tethered to the place where the work must be done and can include images, videos and 3D models.

HoloLens 2 Fast Start

This remote session developed by Insight covers the basics of Remote Assist and HoloLens 2 and helps guide you on the path to effective deployment.

What's covered?

- Overviews of HoloLens 2 and Remote Assist
- Typical use case reviews and technical considerations
- · Licensing, deployment and implementation needs
- Demo of the HoloLens 2 out-of-the-box experience and making your first Remote Assist call



Benefits

- Receive customized guidance for HoloLens 2 adoption.
- Understand how to use Remote Assist and Guides.
- Solidify use cases, deployment and enablement plans.
- Experience faster time to value and seamless adoption.



Related services

Innovate — for Microsoft HoloLens 2
Mixed Reality Workshop
Mixed Reality Training

Insight helps you manage business today and transform the future.

Mixed reality industry use cases

Organizations in various industries can benefit from the power of mixed reality with Microsoft® HoloLens® 2.

Architecture, engineering and construction	Preview designs at scale, reconstruct 3D models quickly and improve work safety with eyes up and hands free.
Education	Enhance learning by enabling students to investigate and explore subjects in exciting new ways.
Government and utilities	Visualize complex data with holograms to collaborate in 3D project environments while optimizing flexibility, safety and cost efficiency.
Retail	Lower the barrier to purchase and empower customers to shop beyond physical inventory with the ability to sample different product features from virtual catalogs.
Healthcare	Envision a surgery before it starts or ensure flawless surgical procedures with the aid of mixed reality.
Manufacturing	Optimize operations, decrease training times and increase efficiency in complex assembly and maintenance processes.

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

